

*Your comments about our staff:* They were great. Very respectful.

*Would you refer us to others?* Yes. Because of the way you handled the services for my husband and mother.

*Debra Jacobs, Daughter of Dorothy M. Karns*

*Your comments about our staff:* Excellent!

*Julie Eppig, Daughter of Robert B. Roulston*

*Your comments about our staff:* Their presence was friendly and helpful. I appreciated your experience.

*George H. Craker, Jr., Widower of Elfreta R. Craker*

*Your comments about our staff:* Excellent.

*Julie Eppig, daughter of Patricia A. Roulston*

*Your comments about our staff:* Everyone has been extremely helpful, thoughtful and sensitive from day one through the entire process.

*Sandra Pippin, Daughter of Darline L. Kennedy*

*Your comments about our staff:* #4's all the way.

*Would you refer us to others?* Yes. Your entire staff did an excellent job!

*Mr. Earl Carrell, Widower of Nancy A. Carrell*

*Your comments about our staff:* Everyone was very kind and helpful to us and making suggestions to help us in our time of need.

*Would you refer us to others?* Yes. Your service was excellent.

*Virginia J. Mountz, Widow of George K. Mountz*

*Additional comments:* A friend of mine who attended the service said "it was lovely." We honored my father, and in doing that, we honored my mother. She was also pleased. Thank you very much. The thank you notes are beautiful, as is the memory book. I have older ones—40 to 50 years old, with no pictures. These are wonderful for generations to come! Thanks again.

*Andrea Karns, Daughter of Robert L. Zold*

*Your comments about our staff:* Wonderful, thoughtful, professional – you have the best.

*Would you refer us to others?* Yes. You're so open to doing things the way we wanted—not the traditional.

*Additional comments:* I can only express my total amazement over my husband's appearance. He hadn't looked like himself for several months and I had to lay my hand on his chest to be sure he wasn't breathing. Thank you for giving me that last memory of Jeff—it will stay with me forever.

*Judy A. Peffer, Widow of Jeffrey R. Peffer*

*Your comments about our staff:* I cannot say enough good things about the service our family and I received. The process was seamless. Everything was very organized and just fell into place. We are very appreciative.

*Name Withheld by Request*

*Would you refer us to others?* Yes. Everything went perfect, courtesy and respect.

*Carole M. Allison, Widow of Stanley W. Allison*

*Your comments about our staff:* Everyone was so very nice and helped in any way they could. It means a lot when people are understanding and want everything right for you in these times.

*Would you refer us to others?* Yes, we would refer you to anyone due to the help and understanding and great job everyone did.

*Mrs. Patricia Bramble, Daughter of Joseph T. Tate, Jr.*

*Your comments about our staff:* Thank you for all the wonderful details. Very professional and kind.

*Jean Lambert, daughter of Geraldine M. Bonner*

*Your comments about our staff:* Very fine and appreciated so much.

*Would you refer us to others?* Yes. Very much so. I have told several people already.

*Charlotte M. Hardy, Sister of Paul E. Shaffer, Jr.*

*Your comments about our staff:* Everyone was wonderful to me and my family.

*Would you refer us to others?* Yes. Thank you very much. We're very grateful.

*Rick L. Hughes, Nephew of Marjorie L. Hughes*

*Your comments about our staff:* They were wonderful to me.

*Name Withheld by Request*

Very professional, yet very calm and understanding while we were going through such a difficult time – so suddenly. Never felt any pressure – only to help attain the family wishes.

Going through the planning of a funeral – especially when so unexpected is extremely emotional & difficult and the staff there expressed understanding and great kindness during all of the proceedings which was greatly appreciated by myself & family – Thank you –

*Edna Long, wife of John Long*

Was very pleased on the help we received in our time of sorrow.

*Elmer Taylor, for Brady M. Taylor*

Everyone helped as well as could be expected.

*Would you refer us to others?:* You did everything we desired.

*Charles E. Bleyer II, husband of Winifred K. Bleyer*

*Your comments about our staff:* The best in a time of great sorrow.

*Would you refer us to others?:* Every thing was positive, no negatives.

*Robert H. Lentz, husband of Bettie Lentz*

*Your comments about our staff:* Everyone was so thoughtful and courteous and understanding.

*Helen Falkenstein, sister of Norma S. Berger*

*Your comments about our staff:* Very courteous.

*Name Withheld by Request*

*Your comments about our staff:* They are courteous and understanding.  
Very professional and anxious to help with all events that arise.

*Would you refer us to others?:* Comment: The Remembrance Book for the Memorial was such a comfort of information. The inside photo of Mom was nice next to signatures; and obituary being included in book is also a good idea. Thank you.

*Your comments about our staff:* Was even better than one might hope for or expect

*Michelle Sine, daughter of Raymond C. Mellon*

*Your comments about our staff:* I thought your staff was up-most helpful., polite, and very courteous to everyone. They were a big help in our time of need. Our thanks goes to those who gave us their service; they couldn't of done better in what they did. Our deepest thanks to everyone.

*Debra Groff, mother of Gregory Groff*

*Your comments about our staff:* "Very understanding"

*Would you refer us to others?:* Excellent job

*Mary Wise, daughter of Alda M. Deardorff*

*Would you refer us to others?:* You were very kind, heart tested; you were not only a service to our time of needs, you also were a friend. Thank you. Sincerely,

*Carl Moyer, son of Arlene Epp*

*Your comments about our staff:* I appreciate everyone's help. I had no previous experience in funeral arrangements. You helped in every way possible.

*Would you refer us to others?:* Everything was as we wished.

*Bryan Flickinger, son of Larry E. Flickinger*

*Your comments about our staff:* They were very professional in all they did.

*Would you refer us to others?:* Yes, I liked the way they knew just what to do to make a very difficult time more bearable.

*Gloria M. Bell, spouse of Kilmore Bell Jr.*

*Your comments about our staff:* Very helpful, professional – did not hurry us through the process.

*Would you refer us to others?:* Very satisfied – excellent staff.

*Terrie Deardorff, wife of John E Deardorff*

*Your comments about our staff:* Your staff was very kind and courteous. Wonderful Job - Staff. Thanks for your kindness.

*Connie Burnside, daughter of Clarence Ort*

*Your comments about our staff:* Everyone was professional and very concerned with each of our family members. They made each of us, as well as everyone who attended the services feel comfortable. Thank you.

*Fran Tennis, spouse of Clayton e. Tennis Jr.*

*Your comments about our staff:* Took care of all needs. Thanks again.

*Would you refer us to others?:* You took care of all our needs and we didn't have to do much. We had enough stress at the time.

*Sandra Fogle, sister of Darwin C. Haring*

*Would you refer us to others?:* Yes, because everyone did such a wonderful job; helpful and pleasant.

*Name Withheld by Request*

*Your comments about our staff:* The staff was excellent.

*Would you refer us to others?:* The funeral displayed everything beautifully, and staff was excellent.

*Annette Barton, daughter of Aletha Jones*

*Your comments about our staff:* SUPER EXCEPTIONAL. Very well organized and yet had a very personal touch from all of your staff.

*Would you refer us to others?* Yes. We are already doing so by emphasizing to everyone around us how effortless you made this process at time of prearranging, as well as when the actual need of using this service became a reality. We got to admit that we were a bit leery of what the outcome would be and the price was so reasonable. You actually outperformed a more prominent funeral establishment in Camp Hill who was charging considerably more and not as detailed in their performance at funeral service arrangement time, nor at the actual funeral service. Our family has used this more prominent funeral director in the past for several family members and we note CONSIDERABLE

shortcomings to their services. They operated as a business. You operated with a human connection and still with such organization to make the day truly special. Thank You!

*Donald and Elaine Tressler, Son and Daughter-in-Law of Mary L. Tressler*

*Your comments about our staff:* The staff was very helpful to myself and family during the loss of my Father. Everybody was very nice and friendly.

*Tammy Dolan, Daughter of Kenneth G. Markley*

*Your comments about our staff:* Outstanding.

*Donna and Leon Nailor, Sister and Brother-in-Law of Ordella L. Shaffner*

*Your comments about our staff:* Very professional.

*Would you refer us to others?* Yes. Very attentive to our needs.

*Marian V. Keller, Daughter of Gladys G. Stine*

*Your comments about our staff:* Everyone was very understanding and helpful.

*Would you refer us to others?* Yes. I have told people how pleased our family was with the kindness and good service. Thank you.

*Norma J. Kauffman, Wife of Robert V. Kauffman*

*Your comments about our staff:* All wonderful.

*Harrold A. Bretz, Friend of Jack L. Henry*

*Your comments about our staff:* Went beyond our expectations of helping us—in arranging for our private family (from out of town) viewing on a Sunday—making our family Xmas dinner and viewing on same day to avoid extra travel for them. Much appreciated.

*Would you refer us to others?* Yes. We were so pleased with all details and suggestions of help on things we had not even thought to ask.

*Gloria M. Gross, Daughter of Mary M. Wiley*

*Your comments about our staff:* Great staff.

*Would you refer us to others?* Yes. I can say that you are very professional in everything you did for us.

*James F. Overdorff, Jr., Son of James F. Overdorff, Sr.*

*Would you refer us to others?* Yes. Very good and honorable. Great service.

*Robert Becker, Friend of Blaine E. Hampton*

*Your comments about our staff:* Wonderful, kind, professional, friendly, knowledgeable, etc.

*Would you refer us to others?* Yes. I have no complaints with everything you've helped our family with. Thank you so very much.

*Lois A. Summey, Mother of Julianna A. Bower*

*Your comments about our staff:* Absolutely great.

*Would you refer us to others?* Yes. Soon we'll be checking into our own pre-arrangements.

*Gloria Gross, Daughter of Mearl T. Wiley*

*Your comments about our staff:* Your staff was very courteous and helpful during this difficult time. All aspects were performed to our total satisfaction. Thank you.

*Would you refer us to others?* Yes. Your staff was very helpful in all aspects. The cost was affordable for a dignified service according to the wishes of the deceased and for the needs of the survivors.

*Mrs. Ingrid H. Hartman, Widow of Kenneth B. Hartman*