

*Your Comments about Our Staff:* Your staff is awesome. Now I know why my mom picked you guys. Can't say enough great stuff about them. Liam was awesome.

*Would you refer us to others?* Yes. My mom wanted Heffner's because Ernie used to go to a place called Keller's restaurant. Ernie used to go in there & my mom worked there and thought Ernie was awesome.

*Diedre Spangler, Daughter of Patricia A. Sipe*

*Your Comments about Our Staff:* Liam went above and beyond. Thank you!

*Kathleen Gable, Daughter of Nicholas L. Weber*

*Your Comments about Our Staff:* The whole staff did an excellent job! Liam and Nate were great with their parts. Allison did an amazing job with gathering our information and putting it together for the celebration of life. Also, thanks to the gentleman who brought Scott back home from Philadelphia so promptly.

*Would you refer us to others?* Yes. Everything went perfect and smoothly from the original consultation through the burial.

*Barry L. Smith, Father of Scott L. Smith*

*Your Comments about Our Staff:* Liam was GREAT! He was very thorough and handled everything perfectly!

*Would you refer us to others?* Yes. Absolutely!

*Heather Witmer-Jones, Granddaughter of Richard V. Witmer*

*Your Comments about Our Staff:* I truly felt comfortable talking to Liam. He listened to our wishes and helped make our service for our brother personal (Debe was the Celebrant) and seamless.

*Reason for selecting us:* Location, reputation and previous service.

*Would you refer us to others?* Yes. No doubt a beautiful building, clean, updated and large rooms. Excellent service!

*Allison Klunk, Sister of Daniel Klunk*

*Your Comments about Our Staff:* Liam was very kind. He helped me compose my mom's obituary. Everyone was very accommodating. My husband and I will be making an appointment with Liam to pre-arrange our plans.

*Would you refer us to others?* Yes. We will definitely discuss the benefits of pre-arrangement. At such a difficult time, finalization for my mom was not as stressful.

*Rebecca Myers, Daughter of Doris E. Stevens*

*5-Star Google review received from a family Liam served at Red Lion:*

We were treated with the utmost respect by Liam Tomsic and his Associates from the first phone call from him until we said our final goodbyes to our loved one. Everything was as we wanted it, very simple and personal. We thank the entire staff at Olewiler & Heffner's for their concern and sympathetic ways.

*Diane Young*

*Your Comments about Our Staff:* Yes. I cannot say how comforting it was at 3 a.m. to make the call to Heffner's of Mom's passing (Jean L. Dodrer) and what I thought would be a difficult transport from a skilled nursing facility in King of Prussia back to West York was seamless. To be greeted by two employees in suits and very professional at 6 a.m. was very comforting to me. Excellent service. Allison Duke as a celebrant gave truly a Celebration of my mother's life. Very detailed information from our casual conversations about my mother. Liam handled all of the service details and coordinated with Mt. Rose Cemetery that the day of her service and burial was flawless. Thank you to both Allison and Liam for such a beautiful service.

*Would you refer us to others:* Absolutely and have done so since mom's death.

*Amy L. Dodrer, Daughter of Jean L. Dodrer*

*Would you refer us to others?* Yes. Empathetic, Sympathetic, Courteous, willingness to go the extra mile to please, listening attentively to our needs, thoughtful and caring, these are just some words to describe how my family and I were treated by Heffner. Nate showed us so much care, we still talk about him in my family. Liam was very helpful and act with urgency at our beck and call on the day of the funeral.

*Mrs. Bethgee Stephenson, Daughter of Tatlin M. Simms*

*Your Comments about Our Staff:* You have the best people. All were thorough and handled every aspect perfectly. My mind was put at ease by them. It made everything go smoothly. My Husband looked fantastic after he was cleaned up. I couldn't believe how great he looked.

*Would you refer us to others:* Yes. All of the necessary steps were explained perfectly as to what I needed to do and all of the paper work was completed very smoothly. Thanks to Liam Tomsic who I spoke with when I stopped in initially and to Todd Eckert who completed all of the steps. Without them, I would have been lost. Thanks again for a job well done.

*Name Withheld by Request*

*5-Star Google review received from a daughter that Nate Ray arranged with via Kenneth Road:*

Sympathetic, empathetic, caring, thoughtful, acting urgently to our needs, listening attentively to our concerns, these are just few words to describe how the staff at Heffner treated us during our recent loss. Nate was eager to assist us in every way he could, always making sure our needs were met, and giving us options when we needed to make choices. He made me and my family so comfortable, it was so easy to talk to him. We won't forget Liam he was very attentive on the burial day. Thanks to the staff at Heffner for caring for me and my family.

*Bethgee Stephenson, Daughter*

*Your Comments about Our Staff:* Your staff was outstanding! Liam did an excellent job with the arrangements. Our mother looked wonderful. Thanks a ton! Ed Wertz

*Edward T. Wertz, Son of Phyllis N. Wertz*

*Your comments about our staff:* Liam was very professional and courteous to all of my family members. We felt comfortable with him. All the arrangements were handled with attention to detail and in a timely manner. Liam was very hospitable and made sure that everyone was comfortable and that all their needs were taken care of. He paid attention to detail, using the makeup and nail polish and outfit I provided for my mom. She had her hair done and looked beautiful. Thank you, Liam and Heffner's, for everything you did for my mom and for my dad 6 years ago.

*Would you refer us to others?* I would refer others to Heffner's. The funeral chapel on Kenneth Road is beautiful and provides a feeling of serenity when you enter. The bird cage is so delightful and makes you think that life truly does move on.

*Carol Kidner, Daughter of Joyce Bowersox*

*Your comments about our staff:* Very professional, caring and very opened in listening to us.

*Additional Comments:* Liam was very knowledgeable and professional with all he did. Most of all he was caring and did listen to our needs. We thank him for a job well done!

*Thomas E. Godfrey, Jr., Father of Abigail G. Godfrey*

*Your comments about our staff:* Pleasure to work with Liam, and later Todd!

*Would you refer us to others?* Yes. Long standing family use of Olewiler's, and later Olewiler & Heffner. Very satisfied!

*Name Withheld by Request*

*Five Star Google Review received for Beaver Urich and Liam Tomsic:*

I recently lost my mother of 91 years. My parents did me the biggest favor by prepaying for all the funeral expenses. I recommend everyone to consider doing the same. When I first contacted Beaver Urich Funeral Home I had absolutely no idea how I was going to get everything done in such a short time. I was totally overwhelmed and certainly not in the right frame of mind to plan a funeral. However, within minutes of sitting down with Liam, all my apprehension disappeared. He was very kind and caring, and put my mind at ease right away. In a very short time, he had the obituary written, and all the visitation and funeral times in place. There were still some minor things to be done, but that was done thru email and a phone call. The whole staff was courteous and friendly, making a very difficult and emotional time go smoothly. They even brought all the flowers from the funeral home to the wake afterwards. I can't give enough thanks for their respect, thoughtfulness, and everything they did for our family. I certainly don't mind putting my name on this review, and recommend their services if you are in need.

*Michael J. Houtz*

*Your comments about our staff:* Liam was extremely helpful and easy to communicate with in planning the service for my dad. Arrangements were completed with great attention to every detail.

*Would you refer us to others?* Yes. Compassionate, attention to detail and understanding.

*Carol Gillmen, Daughter of George R. Norton*

*Your comments about our staff:* At a very stressful and emotional time, Liam immediately put my mind at ease. The whole staff was very thoughtful and courteous before, during and after. Thank you.

*Michael Houtz, Son of Margaret E. Houtz*

*Your comments about our staff:* Very good experience. Thoughtful and sincere. Loved working with Liam.

*Name Withheld by Request*

*Your comments about our staff:* Liam did a great job. He stepped in to replace Nate Ray when he and his family were sick. It was a very pleasant experience. Collee Ann Wentz is such a sweetheart, too!

*Would you refer us to others?* Yes. Very nice, courteous, professional...wonderful experience in a trying time.

*Stacy Shaull, Daughter of Janet E. Orwig*

*Your comments about our staff:* Liam has been a big help and I appreciate his professionalism, empathy and courteous manner.

*Name Withheld*

*Your comments about our staff:* Liam was very professional, caring and knowledgeable. We highly recommend Liam.

*Would you refer us to others?* Yes. Everything we asked for the service was done as requested and mother looked beautiful. She had a great service and viewing. We all have peace knowing that we were able to grant her wishes. Thank you.

*Stanley Kornbau, Son of Doris M. Kornbau*

*Your comments about our staff:* Liam Tomsic and all that I had contact with were very helpful and professional.

*Name Withheld by Request*

*Your comments about our staff:* Liam Tomsic worked with us. He was very helpful. He made everything as easy as possible under difficult circumstances. He was very attentive to our wishes and needs.

*Would you refer us to others?* Yes. We were very pleased with everything. Everything was taken care of for us, even arranging everything for burial at Indiantown Gap Cemetery.

*Diane L. Rehmeyer, Daughter of Hilda E. Grove*

*Your comments about our staff:* Everyone we worked with was so kind and understand. Liam met with us on less than a two-hour notice on a Sunday. The entire team went above and beyond for our family.

*Would you refer us to others?* Yes. The funeral home took care of every little detail so we did not have to. They made an extremely difficult time very easy so that we were able to spend time grieving with family.

*Agnes Hyland, Wife of John K. Hyland*

*Your comments about our staff:* Liam was excellent to work with.

*Name Withheld by Request*

*Your comments about our staff:* Liam was pure class. Very professional and helpful.

*Would you refer us to others?* Yes. You made events very easy and smooth.

*Matthew Zimmerman, Husband of Karen Piwonski-Zimmerman*

*Your comments about our staff:* Liam was a great help through the whole process.

*Timothy Gilbert, Son of Doris R. Gilbert*

*Your comments about our staff:* Everyone was wonderful. You exceeded our expectations at such a difficult time. Liam went out of his way to make sure we were taken care of. It was truly a great send off to my mother who deserved the very best!

*Would you refer us to others?* Yes. It was expensive, but we felt we got our money's worth at such a hard time. Betty gave the tribute and even though she had never met my mother, she did a wonderful job. Thank you.

*Kimberly Walker, Daughter of Betty J. Mehring*

*Your comments about our staff:* Yes, everything was perfect. Liam was great, showed support as well as directing us. He fulfilled everything he promised and more. I wish to thank your staff, especially for mom's appearance! I saw her at her worst, but she looked like my mom and looked very much at peace. Thank you!

*Would you refer us to others?* Yes. Mom never planned for her passing. It is a difficult time and your staff helped and supported our family. I, and I'm sure many family members, are full of questions and doubts during the process. The staff and especially Liam, were a great help in our decision making.

*Barry Strine, Son of Kathleen Strine*

*Google Review Received:*

Although this was a small funeral out of the area, Liam took care of all of the details, including finding a celebrant on a holiday weekend. Everyone was professional and caring.

*Rhonda Campbell*

*Your comments about our staff:* Liam did an excellent job in seeing that our requests and needs were met. When we came to see Dad before his burial, he looked so peaceful. They did a wonderful job.

*Beverly Schuder, Daughter of Thomas L. Stinnette*

*Your comments about our staff:* Liam was very friendly and professional. He was warm and caring. We were extremely grateful for the opportunity to see our father/husband/grandfather one last time and I am forever thankful for that memory. He looked just like he was sleeping peacefully and that helps a lot.

*Patricia Waltmyer, Daughter of Robert L. Yeakel*

*Your comments about our staff:* Liam did an excellent job!

*Shirley J. Smyser, Mother of Jodi Renee Mulyono*

*Your comments about our staff:* Great job at chapel and burial. Liam is a great, young helpful man.

*Anna Jones, Daughter of Annie L. Cutler*

*Your comments about our staff:* Excellent service by Natt and Liam. Very respectful to my mother's needs. Even through my father's pre-arrangements were for direct burial, changing to cremation was a smooth process. Matt made everything very easy.

*Would you refer us to others?* Yes. Whether or not you have pre-arrangements, I have been to a few funerals at Heffner's, especially my fallen co-worker Jared Snyder (Red Lion) and the staff is very professional and are able to make the best of difficult times.

*Cynthia Meyer, Daughter of Dean Allen Neuhaus*