

18 Reasons

FAMILIES CHOOSE US FOR CREMATION



Whose ashes are in the urn? WITH US YOU'LL HAVE NO DOUBTS

No middlemen • No transfers to 3rd parties

We encourage comparison.

With us there's NO embarrassment and NO excuses.

Google tour at HeffnerCare.com

Email info@HeffnerCare.com

Phone 717-767-1551 Toll Free 888-767-1551

Heffner Funeral Chapel & Crematory

1551 Kenneth Road, York PA 17408

John Katona, Supervisor



History of Cremation in the U.S.A.

The first crematory in North America was built in 1876 in Washington, PA by Dr. Julius LeMoyné to one day provide for his own cremation, which it did. In 1884, the second crematory in North America was built in Lancaster, PA. There were 52 crematories in North America by 1913 and over 10,000 cremations took place in that year.

Increase in Cremation versus Burial

In 1945, at the end of WWII, the national cremation rate was 4% and stayed there until 1963 when the Catholic Church lifted the ban on cremation. By 2009, there were over 2,100 crematories and over 900,000 cremations performed that year, 37% of all deaths in the United States. The National Funeral Directors Association projects that by 2030 only 23% of Americans will be choosing burial over cremation.

Catholics & Cremation

In 1886, Pope Leo XIII forbade cremation for Catholics. In 1963, at the Second Vatican Council, Pope Paul VI lifted the ban on cremation. In 2016, the Catholic Church published detailed instructions for cremation of the "faithfully departed."

Religions that forbid cremation

Eastern Orthodox Church, Islam, Orthodox Judaism, Bahá'í Faith, Iglesia ni Cristo and Zoroastrianism forbid cremation. Neo-Confucianism under Zhu Xi strongly discourages cremation.

Glass Front Tribute Niche Service

What will become of ashes at home?

Here is an alternative to burial or scattering which can be more personal and flexible than a tombstone. Year-round indoor comfort means inclement weather at a cemetery is never a concern. Display the urn with personal items such as family photos, letters and awards. Niche contents are protected behind beveled glass. Bronze front niches are also available. See these niches at 1551 Kenneth Road, York, PA or at your convenience Google Tour us at HeffnerCare.com Call, email or stop by for more information.



Do I have to buy an urn?

No you do not. However, if you wish to provide an urn to hold the cremated remains of an adult, it should have the capacity to hold 200 cubic inches of volume (about 3.5 quarts) in order to hold all the remains which may weigh 6 to 8 pounds.

Free Consultation at your home or any of our locations

Our caring certified, licensed professionals would be honored to help you preplan your cremation service. You will find it's a good feeling to know your wishes will be honored and your family will have no doubts. We can help.

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1. UNLIKE MOST funeral homes, we personally handle everything and that's why we know whose ashes are in the urn. From the transfer into our care, to the pre-cremation preparation, the actual cremation itself, the retrieval and processing of the cremated remains and returning the ashes to you, your loved one never leaves our care.

2. All ASHES RETURNED: We return 100% of the recoverable cremated remains.

3. INDIVIDUAL CREMATION: All cremations are performed individually for our client families.

4. GOOGLE TOUR AND INSPECTION: Inspect our crematory anytime or, at your convenience, take a Google Tour at HeffnerCare.com.

5. EXPERIENCE: As of 2017, we have performed over 7000 cremations.

6. SECURE CUSTODY: We do not relinquish custody of your loved one to any outside party, jobber or middleman. Your loved one is safe in our care.

7. YOUR PEACE OF MIND: Our focus is on serving the needs of our client families and so we do not do contract work for any other funeral home. You'll find a list of our family owned locations at HeffnerCare.com.

8. CERTIFICATIONS: All of our licensed funeral directors are also Certified Crematory Operators.



9. METICULOUS FACILITIES: Our crematory is clean, modern and meticulously maintained.



10. OUR PRICES: According to written surveys, 99.5% of our client families rate our

prices to be excellent, good or fair in relation to professional services rendered.

11. CHOICES AND OPTIONS: No other firm offers more cremation choices and options than we do.

12. OUR COMMITMENT: All our associates have signed our cremation code of ethics providing an unmatched level of dignity and peace of mind for our clients. You can download a copy of our *Heffner Cremation Code of Ethics* at HeffnerCare.com/cremation/code-of-ethics

13. POSITIVE IDENTIFICATION: For this last good-bye and positive identification before cremation, your loved one will be reposed in a beautiful sleigh bed. **NO embalming required.**



14. VIEWING - NO NEED TO BUY A CASKET: There is **no additional charge** to use our reposing bed; whether for a private family last good-bye, a public viewing or a ceremony at any of our family owned locations. Of course you may add the purchase of a casket if you wish.



15. WITNESSING: For some faiths, it is customary to witness the placement of the deceased into the crematory and to start the cremation. Our clients may elect to witness and with no additional charge.

16. OWNERSHIP AND MANAGEMENT: Our firm is family owned and is managed by John Katora, E.V.P. and Ernie Heffner, President. Ernie's late father, Jim Heffner, was a mentor to both. He instilled values that continue



John Katora

Ernie Heffner

today through a team of the very best, compassionate and caring staff in the profession.

All Heffner associates understand that when someone loses a loved one, it's the worst day of the survivor's life. Read more about our backgrounds and our associates at HeffnerCare.com. We are here to help by offering non-judgmental service with flexibility and sensitivity.

17. OUR PROMISE: Our staff is courteous and sympathetic, our facilities comfortable and spotless, our services handled with warmth, dignity and respect.

18. EXCLUSIVE WRITTEN GUARANTEE: If there is any item of the funeral home's professional services or facilities that you are not completely satisfied with, there is no charge for that item of service.

We take the risk out of selecting a provider.

These are 18 Reasons why families choose us for cremation and why families we serve can place full confidence in us.

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