

*Additional comments:* I was very pleased with the service and assistance that we received from Ben and Brigitte. I would recommend their facility.

*Betty Packer, Daughter of Walter H. Packer*

*Your comments about our staff:* Performed everything as arranged in a better than perfect manner. Not a thing was overlooked. Their help was so needed and appreciated.

*Would you refer us to others?* Yes. Brigitte and Charlie's service to our family could not have been improved upon. We thank them and your organization.

*Marjorie A. Massaro, Sister of Susan K. Redos*

*Your comments about our staff:* Brigitte and Ben provided a first class service with very little time to put it together. My wife passed just after midnight on Thursday. Service was Saturday.

*Would you refer us to others?* Yes. Because of the excellent service we received. I could not ask for anything to be improved.

*Name Withheld by Request*

*Would you refer us to others?* Yes. Brigitte was professional and made everyone in the family feel at ease...while guiding us through the process.

*Timothy T. Connolly, Son of Janice M. Connolly*

*Your comments about our staff:* Brigitte did an exceptional job and added helpful comments whenever we had questions. Charlie is a great source of history and comfort with background in Renovo.

*Mr. Todd Stahley, Son of Elizabeth L. Stahley*

*Would you refer us to others?* Yes. Our family could not have been treated better. Brigitte was wonderful, as was Charlie.

*Name Withheld by Request*

*Your comments about our staff:* They were wonderful to me and my family. Brigitte and Charles were so caring and kind, answered all our questions and took care of all the little details. Thank you!

*Linda Rossell, Daughter of Violet H. Rankin*

*Your comments about our staff:* Outstanding!!! We mostly dealt with Brigitte.

*Would you refer us to others?* Yes. You were very understanding and professional. Thanks much!

*Roger D. Keller, Son of Mary J. Keller*

*Your comments about our staff:* Very caring.

*Additional comments:* Celebrant, Brigitte Morgan, did a wonderful job taking our comments and stories and turning them into a life tribute of my husband's life.

*Linda K. Klinedinst, Widow of Jeffrey L. Klinedinst*

*Your comments about our staff:* Brigitte was wonderful.

*Would you refer us to others?* Yes. Brigitte was very professional in all she did for my family.

*Michael L. Wagner, Son of Rose E. Wagner*

*Your comments about our staff:* Everyone was great! Especially Brigitte!!!

*Paul Campbell-Trimbur, Brother of David R. Trimbur*

*Your comments about our staff:* We were very impressed with Kasie Watkins at our first meeting to discuss arrangements for Jack. She was very kind, compassionate and professional. We later met with Jessica Smith who was helpful, kind, compassionate and also professional, explaining all details of Jack's service.

*Would you refer us to others?* Yes. We would be happy to recommend Heffner Funeral Chapel to friends and relatives in the future.

*Additional comments:* We were also very pleased with how everything went so smoothly at the cemetery service, church service, and luncheon afterwards. Everything was handled with dignity and grace. Brigitte also was a big help in going over the post funeral information and was also very sweet and professional. Thanks so much,

*Charlotte M. Hess and Cheryl Oare, Jennie Hess and Alison Davis, Widow and Daughters of Jack Hess*

*Your comments about our staff:* Brigitte Morgan was wonderful to work with!

*Name Withheld by Request*

*Your comments about our staff:* Your staff was exceptional. Brigitte did a great job. I loved the introductory poem/song. She listened and made really relevant suggestions. Elvis' version of the song, and the sweet tea as a symbol of southern hospitality, was a nice touch. Matt was exceptional in his caring and efforts too.

*Tracey McSherry and Bobby J. McSherry, Daughter and Widower of Virginia N. McSherry*

*Would you refer us to others?* Yes. Kasie did a very good job. Made my family and I feel so much better. Thank you. Brigitte did a very good job. Thank you.

*Mr. Donald L. Miller, Widower of Connie L. Miller*

*Your comments about our staff:* Matt was very helpful. He was professional and compassionate about everything. Everything that he and our pastor planned for our daughter's celebration of life turned out beautiful. We also were pleasantly surprised with the album we received with the signatures from people who attended the viewing and service. I feel like Matt went above and beyond.

*Additional comments:* Matt was off the day that Maddie's urn with her ashes were dropped off, along with everything else. I don't remember her name right off hand (maybe Brigitte?) but she was also caring and compassionate about how she handled things. Your entire staff was like that and very professional in every way that we were exposed to them. Thank you in providing us with caring and compassionate service at a very difficult time.

*Dawn A. Hill, Mother of Madison C. Hill*

*Your comments about our staff:* Brigitte Morgan, Certified Celebrant, did an excellent service. At our family gathering following interment, several people commented to me that they thought she did a good job. I am acquainted with Todd Eckert through my friendship with his mother. He did an excellent job for me with his handling of my mother's service; above and beyond as I was told later by his mother-in-law that it was his day off! Death is a difficult thing, even when it is expected. Todd walked us through all the details and made it much more simple and doable. He is a very capable young man and I would recommend him whole heartedly to anyone.

*Would you refer us to others?* Yes. Staff, service, amenities—all excellent.

*Joan F. Waltemyer, daughter of Cleo Fulton*